



Fujitsu F984x Fujitsu F9850

ATB Ticket, Boarding Pass Printers & Bag Tag Printers



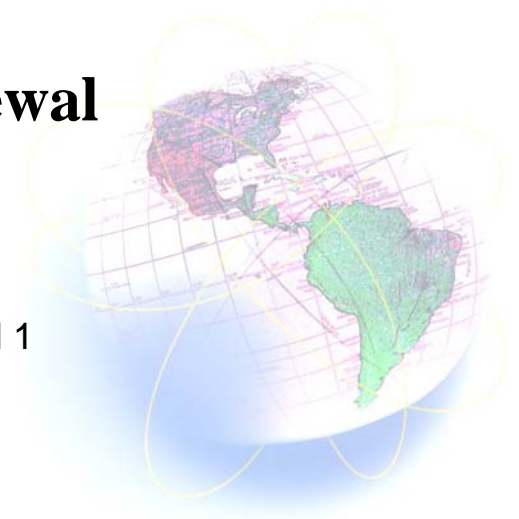
Enhanced Warranty Renewal

Level 1 Partnership

Hereafter called Level 1

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1. Renewal Conditions

Renewal of printers which have been out of warranty will be available under the following conditions;

All printers installed at the given airport are to be placed under the enhanced warranty renewal scheme.

If the warranty period has lapsed and to take into account that the printers have been in use, a one off fee of will charged as follows

F9840 printer €144.32
F9850 printer € 64.21

The minimum extension period for warranty renewals is 24 months.

The printers shall not be installed for longer than 36 months before the renewal of warranty commences.

The end of the renewed warranty period shall not be later than 60 months after the installation of the printers.

2. Pricing

Pricing per printer is as follows including the one off fee

Item	F9840 printer	F9850 printer
24 months renewal	€419.97	€186.85
36 months renewal	€548.82	€244.00
48 months renewal	€667.48	€296.97

3. Enhanced warranty benefits

Level 1's enhanced warranty service offers the following benefits.

- Level 1 supply all modules at no extra cost. The modules are sent direct to site in re useable packaging. The unit is shipped within 72 hours. The defective module is collected by Level 1 as soon as the engineer has fitted the replacement module.
- Level 1 keep inventory for customer at no additional cost
- Level 1 provides all logistics at no extra cost. The replacement modules are shipped using CIP incoterms (any duties or taxes to be paid locally)
- Access to our technical support line during UK business hours

If a defective module is not made available for collection within 14 working days from receipt of the replacement module, or Level 1 concludes the damage on the returned module has been caused by improper treatment by the end user, Level 1 reserves the right to invoice for the replacement module.

Consumables are not covered under the warranty scheme and should be purchased directly from Level 1.





4. Whole Printer Units Sent for Repair Instead of Swapping Modules

Only in rare exceptions whole printers should be sent to the repair centre. In this case, no swap process can be applied for asset management reasons. The printers will be repaired within six working days and then shipped back to the service provider (using Incoterms CIP for cross border shipments). In addition to the repair, preventive maintenance and eventual replacement of consumable parts will be applied to the printer. The repair centre will issue an invoice for these consumables. Labour costs to replace the failing module are covered by the warranty charge.

If a printer is returned to our repair centre for repair, and Level 1 concludes the printer has been treated with undue care by the end user, the warranty would be deemed invalid. Level 1 will issue a quotation to the end user for the repair of the damaged printer. Upon receipt of an official PO, Level 1 will repair the printer and request the end user to arrange collection.

